



29.10.20

Notice To Our Customers

Shufersal wishes to notify its customers that subsequent to the manufacturer's announcement, the company has begun to recall the following product from the chain's shelves, and the public is requested not to consume it:

Gluten free seed bread Shufersal Green 500 grams, product code 7296073389477: the manufacturer's manufacture code that appears on the side of the product package as marked in the picture below: 20278PRD ("The Product").

The product is manufactured by Eytan's Cake Manufacturing Company Ltd. and marketed by Green Lite Food Ltd., under the Green Shufersal brand and is sold fresh in a sealed package.

The recall is being performed subsequent to the announcement by the manufacturer of one of the raw materials that there is a likelihood of the presence of foreign bodies – miniature metal chips, which were used for some single packages that were sold in some of the Shufersal branches.

We would like to emphasize that:

1. Out of extreme caution and responsibility for our customers, the company has begun to recall the products from the chain's shelves. The public is requested not to consume the product.
2. Green Lite Food Ltd. has updated the Food Service at the Ministry of Health regarding the particulars of the event.
3. Apart from this product, all the company's other products are safe for use.
4. Customers who have purchased the product may request their money back for it.

5. For any question, the public is invited to make contact with the company's customer service hotline at telephone 1-800-68-68-68 or via the company's internet website, and the customer service representatives will be happy to assist.
6. We apologize for the inconvenience.



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